



MEDLIFE Service Learning Trip Booking Terms and Conditions

By signing up for a Service Learning Trip with MEDLIFE, you agree to the following terms and conditions.

Students under the age of 18 who are traveling without one or both parents/guardians will require 2-3 notary-signed forms (based on SLT location). This is common among most organizations that involve travel with minors and is strongly recommended by both the Canadian government (<https://travel.gc.ca/travelling/children/consent-letter>) and the American government (<https://www.usa.gov/travel-documents-children>). MEDLIFE will provide PDF versions of these forms to be printed and physically signed once each participant's insurance policy numbers are provided by our insurance carrier. These forms will be shared approximately 3-4 weeks before the trip.

Deposit

In order to confirm your participation in a Service Learning Trip, a deposit of \$200 (USD) per participant is required. MEDLIFE has a no-questions-asked refund policy for the deposit within 72 hours of the initial payment, **after 72 hours the deposit is non-refundable.**

Full Payment Deadline

The Full Payment Deadline is 45 days before the Service Learning Trip start date for all trips, except Summer Cusco trips and Costa Rica trips, which have a Full Payment Deadline of 60 days before the start date. Your credit card on file will automatically be charged on your Full Payment Deadline. If you wish to change your method of payment for your final payment, you can do so on your booking page or by contacting ***info@medlifemovement.org***. Failure to provide the remaining balance by your Full Payment Deadline and not responding to any of our follow-ups will result in the cancellation of your participation.

Cancellation by Participant

Our cancellation fees vary according to the timing of the cancellation:

Cancellation Policy:

- *Lima, Tena, Riobamba: all seasons*
- *Cusco: Winter & Spring*

Cancellation timeframe	Penalty fee
45 days before arrival	\$200.00 (USD) deposit non-refundable



44-30 days prior	50% of the total amount
29 days or less	100% non-refundable

Cancellation Policy:

- Cusco: Summer
- Costa Rica: all seasons

Cancelation timeframe	Penalty fee
60 days before arrival	\$200.00 (USD) deposit non-refundable
59-40 days prior	50% of the total amount
39 days or less	100% non-refundable

COVID-19 Vaccination & Testing Requirements

COVID-19 Vaccination and Testing are no longer required to attend a MEDLIFE Service Learning Trip. However, we highly recommend all participants get fully vaccinated against COVID-19 (three doses) before traveling to their SLT destination. Please note that some countries may still require a negative COVID-19 test taken up to 72 hours before departure.

Insurance

Emergency Medical Insurance is included in all of our Service Learning Trips. Trip cancellation and interruption coverage is not included but is highly recommended. Contact info@medlifemovement.org for more information.

Flights

Flights aren't included in the trip payment. We require flight information 45 days before departure for all destinations except for Summer Cusco Trips, which require this information 60 days before departure. If you require assistance in booking flights or would like to explore group flight options, please contact info@medlifemovement.org

Dietary Restrictions

Meals are provided on Service Learning Trips (excluding weekends). If you have any allergies or dietary requirements, please advise our team at the time of registration.





Deposit: A \$200 (USD) deposit per participant is required to confirm your participation. Refundable within 72 hours; non-refundable after.

Full Payment Deadline: 45 days before the trip start date, except for Summer Cusco and Costa Rica trips, which have a 60-day deadline. Your credit card on file will be charged automatically. To change your payment method, update it on your booking page. Failure to pay by the deadline without responding to follow-ups will result in cancellation.

Cancellation Fees: For Lima, Tena, Riobamba (all seasons), and Cusco (Winter & Spring), cancellations more than 45 days before the trip result in a loss of deposit, cancellations 44-30 days before incurring a 50% cancellation penalty, and cancellations 29 days or less are 100% non-refundable. For Costa Rica (all seasons) and Cusco (Summer), cancellations more than 60 days before the trip result in a loss of deposit, cancellations 59-40 days before incur a 50% cancellation penalty, and cancellations 39 days or less are 100% non-refundable.