



MEDLIFE Service Learning Trip Booking Terms and Conditions

By signing up for a Service Learning Trip with MEDLIFE, you agree to the following terms and conditions.

Deposit

A \$200 USD deposit per participant is required to confirm your participation. It is refundable within 72 hours of registration and non-refundable thereafter.

Full Payment Deadline

Full payment is due 45 days prior to the trip start date. For Summer trips to Cusco and all trips to Kilimanjaro, San Jose and Tamarindo the deadline is 60 days before the trip. Your credit card on file will be charged automatically unless you update your payment method on your booking page. Failure to pay by the deadline and to respond to follow-up messages will result in cancellation of your participation.

Credit Card Payment Fee

Any processing fees associated with payments made via credit card will be covered by the Participant. This fee does not apply to payments made via bank transfer or other accepted payment methods.”

Cancellation by Participant

For Lima, Tena, Riobamba, Antigua (all seasons), and Cusco (Winter & Spring):

More than 45 days before the trip: loss of deposit

31–44 days before: 50% cancellation fee

30 days or less: 100% non-refundable

For Kilimanjaro, San Jose, Tamarindo (all seasons) and Cusco (Summer):

More than 60 days before: loss of deposit

40–59 days before: 50% cancellation fee

39 days or less: 100% non-refundable



Trip Cancellations by MEDLIFE

Safety of our volunteers is the number one priority of the MEDLIFE team. Sometimes, there are circumstances in the countries where we work that are out of our control that require us to cancel a Service Learning Trip. If this occurs, the MEDLIFE team will reach out to all volunteers on this trip and work with them to find another trip date or location within the year that they would be able to join. In this case, all payments (including the \$200 initial contribution) will be transferred. If there are no trips that work for the volunteer, the volunteer may choose to have their payments transferred to support the trip of another volunteer. If neither of these options work, the payments will be used for the intended purpose of furthering MEDLIFE's mission, and will not be refunded.

Discounts

All discounts must be managed through the points platform and must be applied before the final payment deadline. Discounts requested after the deadline will not be valid.

Travel requirements and visas

It is the Participant's responsibility to secure the necessary travel documents (passport, visa[s] and vaccines). Failure to do so does not constitute grounds for a refund. *

Insurance

Emergency Medical Insurance is included in all of our Service Learning Trips. Trip cancellation and interruption coverage is not included but is highly recommended. Contact [**info@medlifemovement.org**](mailto:info@medlifemovement.org) for more information.

Flights

Flights aren't included in the trip payment. We require flight information 45 days before departure for all destinations except for Summer Cusco Trips, which require this information 60 days before departure. If you require assistance in booking flights or would like to explore group flight options, please contact [**info@medlifemovement.org**](mailto:info@medlifemovement.org)

Dietary Restrictions

Meals are provided on Service Learning Trips (excluding weekends). If you have any allergies or dietary requirements, please advise our team at the time of registration.