



Terms and Conditions MEDLIFE Advocate Rewards (“Program”, “App”) offered by MEDLIFE (“MEDLIFE”) has been created to reward you, our loyal volunteers, (“you,” “Referrer,” “Participant”, “User”) for doing what you would already do – recommending us to other participants who register (“Referred,” “Participant”) on MEDLIFE Service Learning Trips (“SLT”, “SLTs”).

These Program Terms and Conditions are a binding agreement between you and MEDLIFE and will govern your participation in any and all Program offers. By participating in the Program, you agree to the Site Terms and Conditions and the Site Privacy Policy. You are not authorized to participate in the Program if you do not agree to these Program Terms and Conditions in their entirety. High school or under-18 participants must have parental approval and abide by the High School-Specific Terms & Conditions detailed in this document.

MEDLIFE reserves the right to modify these Program Terms and Conditions at any time, at its sole discretion, and without notice to you. MEDLIFE may, at its sole discretion, change, cancel, suspend, or modify any aspect of the Program without prior notice, including the potential removal of points that have already been awarded. MEDLIFE also reserves the right to disqualify any participant or prospective participants at any time from participation in the Program.

Effective August 1, 2024, all previous terms, conditions, promotions, and campaigns will be rendered null and void.

Points rules:

- I. Points are earned by participating in specific activities outlined by MEDLIFE. The activities and corresponding points may change at MEDLIFE's discretion without prior notice.
- II. Points accumulated under the MEDLIFE Advocate Rewards program will expire after 12 months of inactivity and will reset every September. MEDLIFE reserves the right to adjust the expiration period.
- III. MEDLIFE reserves the right to revoke or adjust points in cases of suspected fraud, dishonesty, or abuse of the rewards program. This includes providing false information, attempting to game the system, or any other activity that MEDLIFE deems unethical.
- IV. MEDLIFE reserves the right to modify, suspend, or terminate the program at any time, for any reason, and without prior notice. This includes the right to change the value of points, how points are earned, and how they can be redeemed.
- V. Points can be redeemed for rewards as specified by MEDLIFE. All rewards are subject to availability, and MEDLIFE may substitute any reward with another of equal or greater value.



- VI. Points earned under the MEDLIFE Advocate Rewards program are non-transferable, non-refundable, and cannot be exchanged for cash.
 - A. Any rewards, discounts, or benefits redeemed using points (including vouchers, promo codes, or discounts) are strictly non-transferable. They must be used exclusively by the participant who earned the points and cannot be applied to another participant's registration, reservation, or account under any circumstances.
 - B. Attempts to transfer or apply rewards, discounts, or benefits to another participant's account or registration may result in the forfeiture of those rewards and/or disqualification from the program.
- VII. MEDLIFE does not guarantee the availability of any specific rewards at any given time. All rewards are offered on a first-come, first-served basis.
- VIII. By participating in the MEDLIFE Advocate Rewards program, users agree to the collection and use of their personal information in accordance with MEDLIFE's privacy policy.
- IX. The points earned are not cumulative with scholarships.
- X. MEDLIFE reserves the right to amend these terms and conditions at any time.

Rules for Referrals/ Grow the Movement:

- XI. By participating in the Referral Program, both referrers and referees agree to the collection and use of their personal information in accordance with MEDLIFE's privacy policy. Referrers must not share or misuse personal data of referees.
- XII. The Referrer creates an account on our app and obtains their personal referral link
- XIII. The Referrer shares their Referral Link with their friends/contacts who are looking to join a Service Learning Trip.
- XIV. The Referred participant must sign up to our app using the referrer link and provide their name, last name, phone number, school details (if applied) and email ID on sign up.
- XV. After the Referred participant successfully registers to an SLT by paying the non-refundable \$200 USD deposit fee. Both the referrer and referred will earn their 1000 points (equivalent to \$100 USD). A referral occurs when an existing MEDLIFE Advocate Reward participant refers a new user from a school who does not attend a school with a MEDLIFE Chapter (friends, family or others) who successfully enrolls to our MEDLIFE Advocate Rewards program using the referrer's unique referral link or code and registers to an SLT.
- XVI. If the referred then creates a chapter at their school/university, the referrer will earn an additional **2500 points (equivalent to \$250 USD)** and the referred will be eligible to receive a Chapter Founder Discount.
- XVII. As per the conditions above, for each referral you bring you are eligible to earn up to **3500 points (equivalent to \$350 USD)**.



- XVIII. **There is no limit on referrals**, you can refer as many want participants to continue accumulating points/discounts. **Note limitations for High School users, as outlined in the Eligibility section below.*
- XIX. Participants are able to redeem points to apply to any SLT in two instances:
 - A. Once before registration and
 - B. Once after registration, 60 days before the final payment date.
- XX. They are able to redeem the total balance of their points up to a maximum of one free SLT.

- XXI. SLT availability is subject to minimum participant requirements met, and subject to MEDLIFE canceling any trips that it determines cannot take place for any reason including general safety or political instability.
- XXII. The referrer can accumulate points, but the total discount will not be greater than the value of the SLT minus the \$200 USD non-refundable deposit. **Note limitations for High School users, as outlined in the Eligibility section below.*
- XXIII. **All referred participants can become referrers** and invite their friends, family, and contacts to accumulate further discounts.
- XXIV. Since our platform does not allow the use of more than one voucher at the time of registration, we recommend redeeming points once the participant is sure they want to make use of their points.
- XXV. The payment of a \$200 USD non-refundable deposit is mandatory to reserve a spot in any SLT registration and required so we award each participant their corresponding points.
- XXVI. Total points balance is to be used before the end of the school year. For the 2024-2025 school year, the end is August 30, 2025
- XXVII. If a participant uses the referral marketing campaign in bad faith, or game the system in any way MEDLIFE reserves the right to void all vouchers for that person and the possibility of being permanently banned from the app.
- XXVIII. This is non-transferable to any other form like cash or any other commodity.
- XXIX. The above condition is valid for direct bookings only.

Eligibility.

To be eligible for participation in the Program, both the Referrer and the Referred must be at least 18 years of age. High School or under 18 participants must have the approval of their parents and abide by High School Specific Terms & Conditions detailed in this document. MEDLIFE reserves the right to find ineligible any participant in the Program at its sole discretion. By participating, users agree to comply with these terms and conditions.



Users must enroll in the MEDLIFE Advocate Rewards program by creating an account and providing accurate and complete information. Any false or misleading information may result in disqualification and forfeiture of points.

High School Student Eligibility.

Upon registering for the MEDLIFE Advocate Rewards program, participants will be prompted to indicate whether they are a high school or college student. MEDLIFE reserves the right to terminate any points or rewards account found to be fraudulent or in violation of the program's terms.

High school students participating in the program are eligible for the *Grow the Movement* discount, which allows for special savings when referring friends. However, the discount structure for high school students is as follows: up to two referrals qualify for a discount of \$350 per friend (total of \$700) applicable towards a Lima or Ecuador high school trip, or up to three referrals qualify for a discount of \$350 per friend (total of \$1,050) applicable towards all other high school trip locations. The general unlimited referral option does not apply to high school students, and high school participants are not eligible for the MVP discount.

Users must enroll by creating an account and providing accurate and complete information; any false or misleading information may result in disqualification and forfeiture of points.

Conduct:

Participants in the Program must comply with all up-to-date "SPAM" laws. MEDLIFE reserves the right, at its sole discretion, to prohibit any Partner from participating in any aspect of the Program if MEDLIFE deems or suspects that such Partner has engaged in or has attempted to engage in any of the following: a) acting in violation of these Program Terms and Conditions; b) damaging, tampering with or corrupting the operation of the Program or Site; c) activity deemed in the sole discretion of MEDLIFE to be generally inconsistent with the intended operation of the Program. MEDLIFE shall be the sole determiner in cases of suspected abuse, fraud, or breach of these Program Terms and Conditions or intent of these Program Terms and Conditions.

IMPORTANT: MEDLIFE reserves the right to terminate any user's account and cancel all associated points if it determines, in its sole discretion, that a user has violated these terms and conditions or engaged in any misconduct. MEDLIFE reserves the right to revoke or adjust points in cases of suspected fraud, dishonesty, or abuse of the rewards program. This includes providing false information, attempting to game the system, or any other activity that MEDLIFE deems unethical.



Liability Binding Effects.

By participating in the Program, you agree to and are bound by the Program Terms and Conditions. If you do not wish to agree to and abide by the Program Terms and Conditions in their entirety, you are not authorized to participate in the Program.

Release.

By participating in the Program, Participants release MEDLIFE, subsidiaries, affiliates, suppliers, advertising, and promotions agencies, and their respective directors, officers, employees, and agents from any and all liability for any loss, harm, damages, cost, or expense, including, without limitation, property damages, personal injury and/or death, out of or in any way connected to the Program and/or the use of any Program rewards.

Indemnification.

Participants agree to indemnify, defend, and hold MEDLIFE and its representatives and agents harmless from and against any and all third-party claims, demands, liabilities, costs, or expenses, including attorney's fees and costs, arising from, or related to any breach by the participant of any of these Program Terms and Conditions or any violation by Participant of applicable law.

Other Terms General Terms.

These Program Terms and Conditions constitute the entire agreement between Participants and MEDLIFE concerning Participants' use of the Program. The failure of MEDLIFE to exercise or enforce any right or provision of these Program Terms and Conditions shall not constitute a waiver of such right or provision.